

## OES CURRENTLY ACCEPTS 44 DIFFERENT END-OF-LIFE ELECTRONIC ITEMS, INCLUDING:

- Computer peripherals including modems
- Printing devices including copiers, scanners, typewriters
- Telephones (physical and accessories)
- Cellular phones
- PDAs and pagers
- Audio and video players (e.g. VCR, DVD players)
- Cameras
- Personal hand held computers
- Desktop and laptop/portable computers
- Equalizers/(pre)amplifiers
- Radios
- Receivers and tuners
- Speakers
- Turntable
- Video players/projectors
- Video recorders
- Televisions
- Computer monitors

## OES CONTACT EMAIL DIRECTORY

Accounting:	business@ontarioelectronicstewardship.ca
Collection Events:	events@ontarioelectronicstewardship.ca
Customer Care:	customerservice@ontarioelectronicstewardship.ca
MTS:	oesmts@ontarioelectronicstewardship.ca
Operations:	operations@ontarioelectronicstewardship.ca
Rolloffs:	rolloffs@ontarioelectronicstewardship.ca
Webmaster:	webmaster@ontarioelectronicstewardship.ca

Media Inquiries, Promotion & Education, Logo Request Permission:  
marketing@ontarioelectronicstewardship.ca

**RECYCLEYOUR  
ELECTRONICS.ca**

**We invite you to learn more about OES, and to look at ways we can help you achieve your goals while creating a cleaner Ontario for generations to come.**

**PHONE** 1-888-646-1820

**EMAIL** customerservice@ontarioelectronicstewardship.ca

# FOR MUNICIPALITIES

## WHO WE ARE

Operational since April 1, 2009, Ontario Electronic Stewardship (OES) is a not-for-profit organization that oversees the responsible reuse and recycling of end-of-life electronics through a program that includes hundreds of collection and affiliate sites across the province.

OES is one of three industry-funded organizations (IFOs) overseen by Waste Diversion Ontario – the other two being Stewardship Ontario, and Ontario Tire Stewardship.

OES is also part of a national effort to manage end-of-life electronics. To this, in November 2014, management and business operations of OES were outsourced to Electronic Products Recycling Association (EPRA). For more information on EPRA, visit [www.eprassociation.ca](http://www.eprassociation.ca).

## OUR MISSION

To lead end-of-life electronics collection in an environmentally responsible and cost effective way, and divert end-of-life electronics from landfill on behalf of residents and business.

## OUR GOALS

- To divert computers, televisions, cell phones and other end-of-life electronics from Ontario's landfills
- To help businesses and consumers rethink how they treat end-of-life electronics

- To prevent hazardous materials and toxic chemicals from harming the environment and help ensure component materials are handled properly

## OUR ACCOMPLISHMENTS

Now in its fifth year of operations, the OES program is having a significant impact across the province.

- The public knows the program as RecycleYourElectronics.ca, operated by OES. It is also a searchable website to locate free drop-off sites
- Since 2009, 250,000 tonnes (or 250,000,000 kilograms) of e-waste has been collected and diverted from landfill. This means that every person in Ontario has diverted 17 kilograms of e-waste, or the equivalent of two pieces of carry-on luggage, from landfill
- We have expanded our collection network such that 99.5 percent of Ontarians live within 25 km of an OES collection site or event
- 64 percent of Ontarians are aware of RecycleYourElectronics.ca and OES. Of those aware, almost half drop off items for reuse or recycling
- In 2013, OES collected 76,764 tonnes, exceeding its collection target for the third year in a row

## MUNICIPALITIES – VITAL & TRUSTED PARTNERS

Electronics are now deeply interwoven into our daily lives. Each time we purchase a new electronic item, however, we're left with an item that is unwanted or obsolete. The result is a steadily and rapidly growing amount of end-of-life electronics.

If these items are simply dumped into landfill – whether here or in other jurisdictions – there may be consequences to human health and the environment.

Recycling electronics through OES is regulated to rigorous environmental standards; keeping substances of concern—lead, cadmium, beryllium, mercury, brominated flame retardants—out of landfill; protecting our waterways, roadways and natural environments. Our valuable network of service provider partners – including municipalities – continues to play a critical role in helping Ontarians view their end-of-life electronics for what they are: something that should never go to landfill and a resource that can be recycled, reused or refurbished.

We can't do it without you. That's why we offer resources designed to help municipal partners serve the needs of their residents in a way that's efficient and cost effective. They include:

- The option of using roll-off containers for the collection and transportation of end-of-life electronics from permanent or event collection sites
- Hundreds of permanent collection sites and events across the province are listed on [recycleyourelectronics.ca](http://recycleyourelectronics.ca)
- Logistical support for community collection events for fundraising
- A network of on-call experts that can help our municipal partners design a program that works for their ratepayers
- Collector kits for OES-approved Service Providers
- A Marketing Resource Portal (MRP) for access to OES Promotion & Education material and content
- A Material Tracking System (MTS) to be used by all our service providers to provide essential information from rolloffs and pallets, to payment. Operations and Customer Care are fully trained to help you through any assistance you may need

“ OES has provided our community a great service by offering a means to divert electronic waste that would otherwise be landfilled. Thank you for including Northern Ontario in your program! ”

- Katherine, Longlac & Geraldton Landfills

“ The program itself, has provided the Municipality of West Nipissing with an efficient and reliable end-of-life management system for old and unwanted electrical and electronic equipment. ”

- Jason, Municipality of West Nipissing Landfill

“ This is probably one of the most effective programs at our waste disposal sites. We are very pleased that we partnered with OES. ”

- Peggy, Municipality of Grey Highlands

## FREQUENTLY ASKED QUESTIONS

### How can our municipality work with OES?

We offer three options for participation:

1. municipal partners may choose to collect and provide materials to an OES approved processor;
2. set up an OES permanent collection site; or
3. run a collection event with OES assistance.

We also offer logistical and promotional support.

### What is the difference between a Collector, Service Provider and an Affiliate?

An OES Service Provider contracts directly with OES. An OES Affiliate is contracted and works directly with an OES-approved processor that recycles end-of-life electronics (EOLE) collected through the collection network. A collector may be an OES Service Provider or an OES Affiliate, and may be a private or public sector organization, or a non-profit operation that agrees to collect designated EOLE for the program. For clarification, visit the Service Provider or Affiliate sections of the OES web site.



To request the appropriate identifier relevant to your relationship with the program, please contact [marketing@ontarioelectronicstewardship.ca](mailto:marketing@ontarioelectronicstewardship.ca).

### Is there a financial incentive to participate as a collector?

Yes, OES approved collection sites receive a weight-based financial incentive of \$150 to \$235/tonne based on collection set-up for the designated materials that they receive, sort and prepare for transport by an OES approved Service Provider. For more information, please visit [ontarioelectronicstewardship.ca](http://ontarioelectronicstewardship.ca).

### What is the timeline for payment?

OES issues monthly summaries and requires the site to confirm the tonnage numbers. Once confirmed, a Purchase Order number is issued to be included on the invoice. Payment is issued within 30 days of receipt of invoice.

### How do we package our material?

Generally, OES requires that display devices (TVs, monitors) and computers be stacked on pallets and wrapped in stretch wrap. Remaining accepted materials are placed in a gaylord (large cardboard box) that rests on a pallet. However, OES permits specific deviation from these sorting and packaging requirements for municipalities in some cases. For example, municipalities may use roll off bins.

### Why are small kitchen appliances, microwaves and smoke detectors not currently in the program?

These items were not designated in the Final Revised (Phase 1 and 2) WEEE Program Plan. However, some municipalities do take back microwaves, white goods (appliances), smoke detectors and other non-program material through their existing program.

### How can I get more information?

We welcome your questions and comments, and invite you to learn more about the program. For more information, please contact:

**PHONE**  
1-888-646-1820

**EMAIL**  
[customerservice@ontarioelectronicstewardship.ca](mailto:customerservice@ontarioelectronicstewardship.ca)